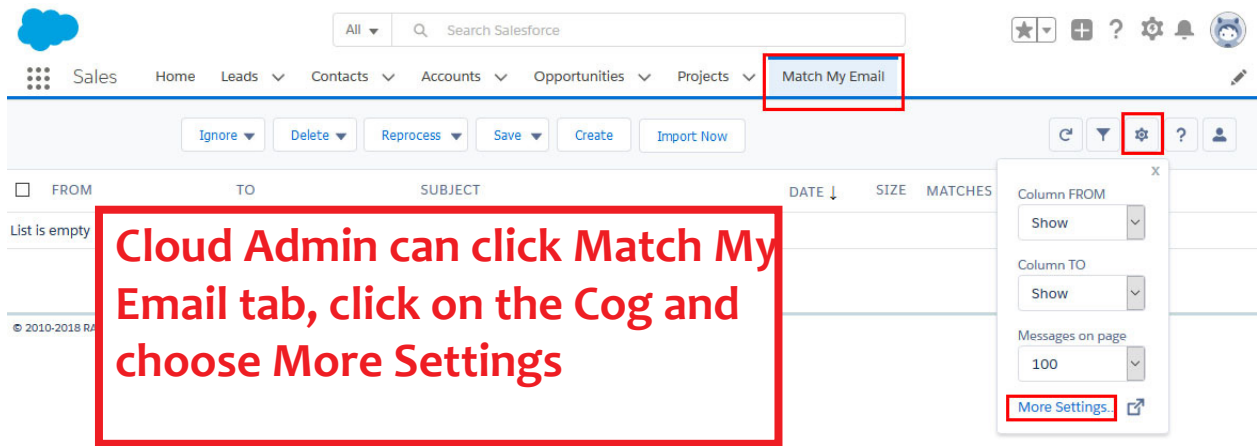


Keep internal emails from matching to Contact records for employees

To do so, you will add a type of ignore rule for your company email domain(s). This rule ensures if employees have Lead or Contact records containing their company email address, emails to and from them from Match My Email Users will not match.

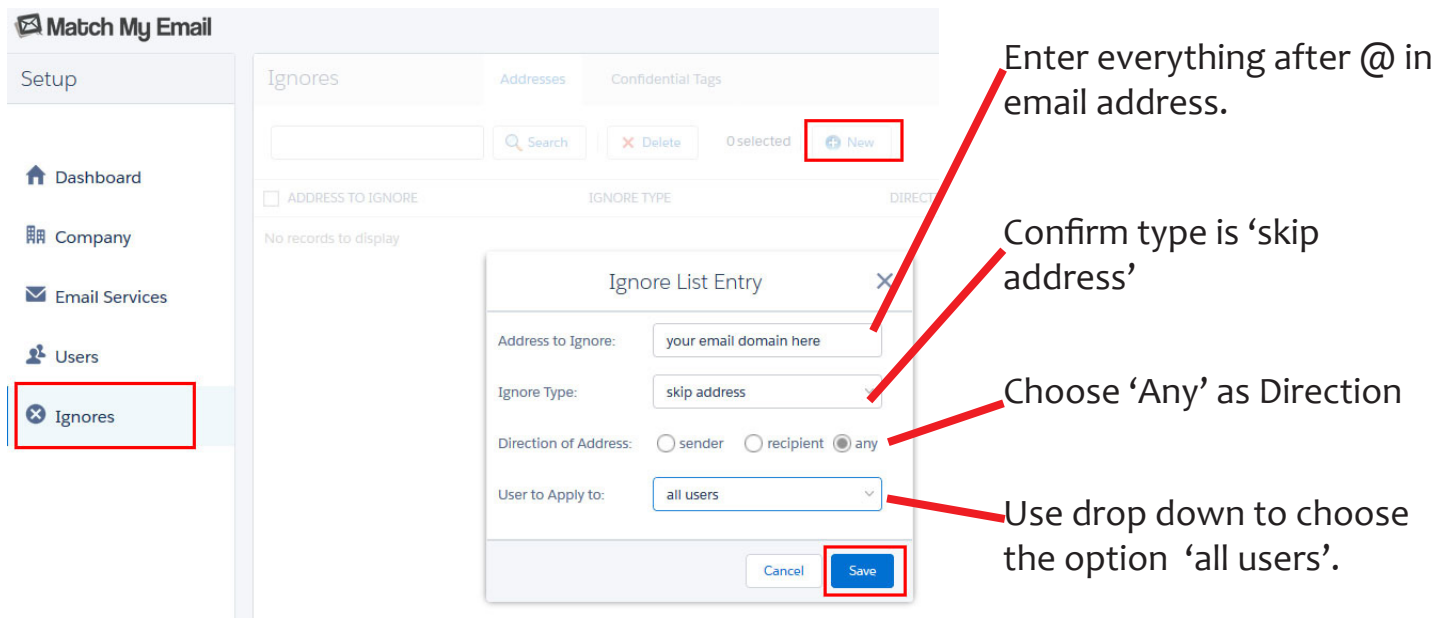
Please Don't Skip Domain Ignore

This is a strongly recommended best practice. This is a protective measure against unnecessary or unwanted matching of internal email into Salesforce.com.



This will open a new browser tab and the Account Interface.

Click Ignores on left menu. Click the +New button. In pop up:



Enter everything after @ in email address.

Confirm type is 'skip address'

Choose 'Any' as Direction

Use drop down to choose the option 'all users'.

Save.